Ideal nursing workflows to support the development of information technology solutions

Represented a function or activity. The number is a unique identifier and does not indicate an order of execution. The name of the process is in bold. The job role that executes the process is in parentheses, e.g., (Nurse).

Data Flow represents data and material flow. These data flows help us understand what information is being transmitted between processes, systems, or people.

Trigger represents a trigger. It indicates an event that triggers another event to happen.

Data Store represents a data store. A data store is where data may be stored between transactions or between executions of the system.

Data Source or Data Sink represents a data source/sink. A data source/sink can be a supplier of data. Sources and Sinks can also be a user of the data.
41.0 Review Hand Off Communication
(Receiving Nurse)

41.1 Clarify Hand-Off Info
(Receiving/Sending Nurse)

44.0 Post Reminder
(Care Provider)

45.0 Deliver Reminder
(Automated Process)

46.0 Acknowledge Reminder
(Care Provider)

40.0 Prepare Communication Report
(Sending Nurse)

40.1 Finalize Core Measure Elements
(Sending Nurse)

Hospital Information System

42.0 Communicate with Care Team
(Interdisciplinary Team)

43.0 Transfer Messages
(Request/Automated)

48.0 Distribute Requests
(Automated)

47.0 Submit Requests
(Patient)

Secure Messaging System

InRoom Message Center

Nursing Patient Snapshot

- Show shift to shift communication
- Show transfer communication
- Show discharge communication

Housekeeping / Other non-Clinical Staff

Non-Clinical Patient Request

Scope Boundary

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